

## 2 Part II – Part IV

THACKER-GRIGSBY TELEPHONE COMPANY INC.

PART II  
ORIGINAL SHEET I

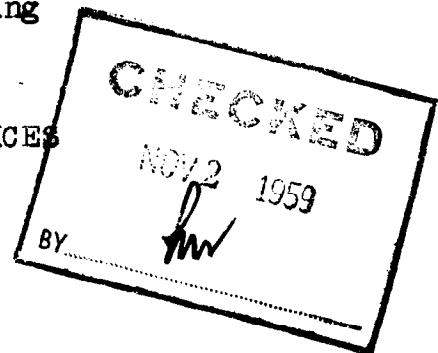
GENERAL EXCHANGE SERVICE TARIFFS

PART II

TITLE PAGE

Schedule of Rates and Charges,  
and Regulations Governing

GENERAL EXCHANGE SERVICES



FILED

OCT 14 1959

PUBLIC SERVICE  
COMMISSION

Issued: October 1, 1959 Effective November 1, 1959

Issued by: Thacker-Grigsby Telephone Company, Inc.

By: Robert C. Thacker

Robert C. Thacker

Thacker-Grigsby Telephone Company, Inc.

PSC KY NO. 3  
CANCELS PSC KY NO. 2  
PART II  
2<sup>nd</sup> REVISED SHEET 2

GENERAL EXCHANGE SERVICE TARIFFS  
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PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 01 1998

ISSUED December 18, 1997 EFFECTIVE January 1, 1998  
BY Robert C. Thacker  
PRESIDENT

PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)  
BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

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ISSUED May 8, 2000

EFFECTIVE June 8, 2000

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

BY: Robert C. Thacker

President

JUN 08 2000

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Stephan O. Bue

SECRETARY OF THE COMMISSION

Thacker-Grigsby Telephone Company, Inc.

PSC KY NO.3  
PART II  
8<sup>th</sup> REVISED SHEET 3a

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ISSUED May 8, 2000

EFFECTIVE June 8, 2000

BY:

Robert C. Thacker  
President

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

**JUN 08 2000**

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stephan D. Bee  
SECRETARY OF THE COMMISSION

## GENERAL EXCHANGE SERVICE TARIFFS

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ISSUED: March 24, 1997EFFECTIVE: April 15, 1997

BY:

Robert C. Thacker  
General Manager

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 15 1997

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Jordan C. Nash  
FOR THE PUBLIC SERVICE COMMISSION

THACKER-GRIGSBY TELEPHONE COMPANY, INC.

PART II  
ORIGINAL SHEET 5

GENERAL EXCHANGE SERVICE TARIFFS

APPLICATION AND EXPLANATION OF SYMBOLS

A. APPLICATION

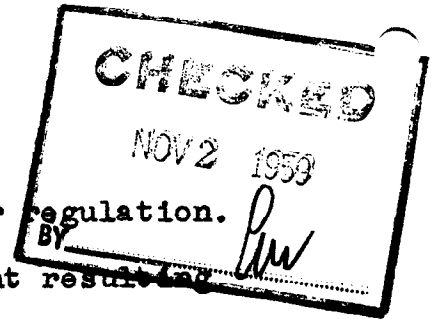
These Tariffs apply to the General Telephone Exchange Services of the Thacker-Grigsby Telephone Company, hereinafter referred to as the Telephone Company, in Exchanges of the Telephone Company in Kentucky. In the event of any conflict between any rate rule or regulation contained in these General Exchange Service Tariffs and any rate, rule or regulation contained in the Local Exchange Service Tariffs, the rate, rule or regulation contained in the Local Exchange Service Tariff shall apply.

The provision of services and facilities, as provided herein, is subject to the General Rules and Regulations of the Telephone Company, which General Rules and Regulations as they now exist or as they may be revised, added to or supplemented by superseding issues are hereby made a part of these General Exchange Service Tariffs.

These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective date of these Tariffs.

B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rate.
- (T) Signifies a change in text but no change in rate, treatment or regulation.



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Issued: October 1 Effective: November 1 OCT 14 1959

Issued by: Thacker-Grigsby Telephone Company, Inc. PUBLIC SERVICE COMMISSION

By: Robert C. Thacker

Robert C. Thacker

THACKER-GRIGSBY TELEPHONE COMPANY, INC.

GENERAL EXCHANGE SERVICE TARIFFS  
SERVICE CONNECTION CHARGES

A. GENERAL

1. The term "Service Connection Charges" is used to define non-refundable charges made for the establishment of a class of telephone service or subsequent additions to that service.
2. ~~No distinction is made between a "New Installation" and an "Outside Move." All changes of subscribers' equipment or service from one premises to another (except as otherwise provided under "Inside Moves and Changes:") are treated as new service connections with Service Connection Charges applying. (For definitions of "Premises" see "Definition" under General Rules and Regulations Part I.)~~ D
3. Service Connection Charges are in addition to any other scheduled rates and charges normally applying under the tariffs. They apply in addition to and not in lieu of Mileage Charges, Installation Charges, or Construction Charges made because of unusual costs in establishing service.
4. Service Connection Charges may be payable at the time the application is made for the particular service or facility, and prior to the establishment of service, or upon presentation of a bill. Service may be established in advance of payment in the case of service connection charges for additions to the service of existing customers and in the case of any service for Departments, Administrations, and Agencies of the Federal, State, County, Township, or Municipal Governments.

B. CHARGES

1. Service Connection Charges apply as follows JUL 12 1978  
Main Stations  
Business and Semi-Public. . . . . \$20.00  
Residence. . . . . 15.00  
P.B.X. trunks, long distance terminals, private line terminals, tie trunk terminals, and central office lines terminating in Key Equipment each. . . . . 22.00 I

Issued by authority of an order of the Public Service Commission of Kentucky in Case No. 6911, dated February 21, 1978.

Issued February 21, 1978. Effective March 1, 1978.

Issued By: THACKER-GRIGSBY TELEPHONE COMPANY, INC.

*Robert C. Thacker*  
Robert C. Thacker



## GENERAL EXCHANGE SERVICE TARIFFS

## SERVICE CONNECTION CHARGES (Continued)

## B. CHARGES (Continued)

2. ~~Extension or P.B.X. stations; Extension lines terminating in  
Key Equipment; bells, gongs, chimes, lamps, each:~~
- |                               |                     |
|-------------------------------|---------------------|
| <del>Business . . . . .</del> | <del>.\$10.00</del> |
| <del>Residence. . . . .</del> | <del>5.00</del>     |
3. ~~Bells (Business or Residence . . . . . 20.00)~~

D  
|  
D

## 4. RESTORAL OF SERVICE CHARGE

Where service has been discontinued for non-payment of any charge due or for failure of the subscriber to establish credit in accordance with regulations, the following charges apply for reconnecting all services and facilities being provided a subscriber at one location.

Business or Residence . . . . . \$12.00

Issued: November 15, 1985; Effective January 1, 1986

BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC., Hindman, Kentucky 41822

Robert C. Thacker  
Robert C. Thacker, General Manager

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OF KENTUCKY  
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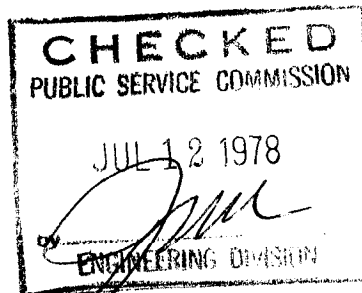
JAN 01 1986

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: J. Longenecker

GENERAL EXCHANGE SERVICE TARIFFS  
SERVICE CONNECTION CHARGES (Continued)(d) UNLISTED NUMBERS

Upon request and the issuance of a Service Order, a customer's listing may be omitted from both the telephone directory and the Telephone Company's information records. Connections with such unlisted numbers may be completed only when requested by telephone number, or in case of extreme emergency when such emergency is stated by the calling party. A charge of \$1.50 per month applies for each unlisted number and a service charge of \$10.00 when the Service Order is issued to make it an unlisted number and also a \$10.00 charge will be applied if it is later returned to the telephone directory and the Telephone Company's information records.



Issued by authority of an order of the Public Service Commission of Kentucky in Case No. 6911, dated February 21, 1978.

Issued February 21, 1978; Effective March 1, 1978.

Issued By: THACKER-GRIGSBY TELEPHONE COMPANY, INC.

By:

Robert C. Thacker  
Robert C. Thacker

THACKER-GRIGSBY TELEPHONE COMPANY, INC.

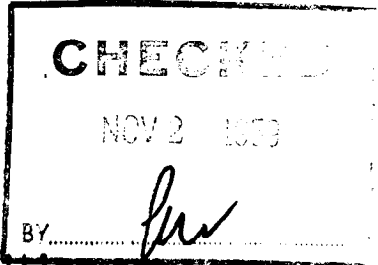
PART II  
ORIGINAL SHEET 8

GENERAL EXCHANGE SERVICE TARIFFS

SERVICE CONNECTION CHARGES (Continued)

C. SERVICE CONNECTION CHARGES DO NOT APPLY TO:

1. "Public Pay Stations" established for the use of the general public (but not including Coin-Box Service at locations which are classed as Semi-Public.)
2. Private Branch Exchange Switchboards.
3. Battery Supply.
4. Directory Listings.
5. The following cases, provided service and facilities are assumed prior to their discontinuance and without lapse in rendition of service or billing for service:
  - (a) A change of name without a change of ownership.
  - (b) A change of ownership without a change of name.
  - (c) When one member of a family applies for the service previously contracted for by another member of the same family residing in the same household.
6. When a receivership for an existing subscriber is established or terminated.
7. Service changed from a residence to a business classification, or vice versa, without change in the identity of the subscriber.
8. Changes in the grade of service, i.e. changes from individual line to party line service or vice versa.
9. Service re-established after the destruction or partial destruction of the subscriber's premises by means beyond the control of the subscriber whether at the same or another location. However, if service is established at a new location and the subscriber later moves back to the old location, the Service Connection Charge is applied in connection with the re-establishment of service at the old location.



Issued: October 1 1959 Effective: November 1 1959

Issued by: Thacker-Grigsby Telephone Company, Inc.

By: Robert C. Thacker

Robert C. Thacker

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OCT 14 1959

PUBLIC SERVICE  
COMMISSION

## GENERAL EXCHANGE SERVICE TARIFFS

## INSIDE MOVES AND CHANGES

## A. GENERAL

1. The charges specified herein for inside moves and changes do not contemplate work being performed by the Telephone Company employees involved at a time when overtime wages apply, due to the request of the customer, nor does it contemplate work once begun being interrupted by the customer. If the customer requests that overtime labor be performed or interrupts work once begun, an additional charge, based on the additional costs involved applies.
2. For definition of the term "Premises" see Definitions section under General Rules and Regulations, Part I.
3. Except as otherwise provided herein, the maximum charge for a move or change on the same premises is the sum of of the termination charges for the existing service plus charges which would apply if the facilities involved in the move or change were installed anew or the services were established anew.

## B. INSIDE MOVE CHARGES

1. An inside move is a transfer of telephone service or equipment from one location to another on the same premises where there is no interruption of the service other than is incident to the work involved.
  - a. An inside move may be made in either of two ways, the circumstances in each case determining the procedure to be followed.
    - (1) By an actual change in location of the equipment from the old to the new location.
    - (2) By the installation of equipment at the new location and the subsequent disconnection and removal of the equipment at the old location.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY

JAN 13 1987

PURSUANT TO KRS 260.010

SECTION 9.0

BY: J. SeogheganISSUED: January 1, 1987 ; EFFECTIVE January 1, 1987  
Date Date

BY:

Robert C. Thacker  
General Manager

## GENERAL EXCHANGE SERVICE TARIFFS

## OUTSIDE MOVES, INSIDE MOVES, AND CHANGES (Continued)

2. ~~Charges for inside moves of telephone service or equipment except as otherwise provided herein, apply as follows:~~

- ~~a. Moves of individual and party line main stations, and extension stations, each station. . . . . \$5.00  
b. Moves of Key System phone, each station. . . . \$22.00  
c. Moves of all other equipment and wiring . . . . Cost~~

3. Outside Move--Discontinuance of telephone service at one premise and its installation at another premise within the same exchange is considered an outside move and is provided for subject to the regular outside move charges as follows:

Residence. . . . . \$12.00  
Business . . . . . \$12.00

Discontinuance of service at one premise and the installation at another premise in another exchange is not considered an outside move and is provided for subject to regular termination and service connection charges that may be applicable.

## C. CHANGE CHARGES

- ~~1. A change is a substitution of a different type of telephone equipment or a rearrangement of equipment or wiring which does not involve a change in location of the instrument.  
2. Charges for changes in telephone equipment or wiring made at the initiative of the customer, except as otherwise provided in this section, apply as follows:~~

- ~~a. Changes in style or type of telephone stations . . . \$ 5.00  
b. Change of color. . . . . 15.00  
c. Long Cords . . . . . 12.50~~

## D. CHARGES FOR INSIDE MOVES AND CHANGES DO NOT APPLY TO:

- ~~1. Inside moves or changes required for the proper maintenance of the equipment or service.  
2. Inside moves or changes made at the time of a change in the Class or Grade of service, providing such inside move or change is necessary because of the change in the Class or Grade of service.~~

Issued: November 15, 1985; Effective January 1, 1986

BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC., Hindman, Kentucky 41822

Robert C. Thacker  
Robert C. Thacker, General Manager

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OF KENTUCKY  
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PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)  
BY: J. J. Hogan

GENERAL EXCHANGE SERVICE TARIFFS

INSIDE MOVES AND CHANGES (Continued)

- ~~3. Changes in style or type of station equipment made at the time of an inside move of the station i.e., only the charge for the inside move is made.~~
- ~~4. Changes from one length of cord to another length.~~
- ~~5. Inside move or changes of public telephone or public toll stations.~~

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JAN 01 1986

PURSUANT TO 807 KAR 5-011,  
SECTION 9 (1)

BY: *J. Deahogan*

Issued: November 15, 1985; Effective: January 1, 1986

BY: THACKER-GRIGSBY TELEPHONE CO. INC., Hindman, Kentucky 41822

*Robert C. Thacker*  
Robert C. Thacker, General Manager

GENERAL EXCHANGE SERVICE TARIFFS  
MISCELLANEOUS EQUIPMENT

A.

B.

C. EXTRA DIRECTORY LISTINGS

Regular Extra listings in the alphabetical section of the directory,  
and special types of Extra Listings that are furnished at Regular  
Extra Listing rates, each . . . . . \$ .50 Monthly

Shared Tenant Service Client Listing. . . . . \$ .50 Monthly N

D.

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DEC 31 1986

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY: J. Hoyle Legan

ISSUED: December 31, 1986 ; EFFECTIVE December 31, 1986  
Date Date

BY: Robert C. Thacker  
General Manager

GENERAL EXCHANGE SERVICE TARIFFS  
MISCELLANEOUS EQUIPMENT (Continued)

## E. LOCAL MESSAGES

The rates for Local Messages from Public and Semi-Public telephones is \$.25 for each call.

## F. MILEAGE

Extension or P.B.X. Station Mileage. For extension stations or P.B.X. stations located on premises other than those on which the main station or P.B.X. switchboard is located or beyond the distance specified in other parts of these tariffs, the following mileage charges apply. These charges cover the additional facilities required and are in addition to the rate specified for the extension or P.B.X. station. Measurements are on route of circuit basis.

1. Business:  
1st Qtr Mile-----\$4.00  
Each additional quarter mile----- .70
2. Residence:  
1st Qtr Mile-----\$3.00  
Each additional quarter mile----- .70

## G. SPECIAL CIRCUITS

1. Local loops used in connection with interexchange facilities for either private line telephone service, private line teletypewriter service teletypewriter exchange service, and private line morse service will be furnished where facilities are available and at the following cost:
  - a. An installation charge equal to the cost of labor required to install such loops applies to each Loop in lieu of a Service Connection charge. The minimum installation charge will be \$20.00.

ISSUED: March 24, 1997 EFFECTIVE: April 15, 1997BY: Robert C. Thacker  
General ManagerPUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 15 1997

PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION



## GENERAL EXCHANGE SERVICE TARIFFS

## MILEAGE CHARGES

1. Extra Exchange Line Mileage. For telephone service other than rural line service furnished outside the Base Rate Area but within the Exchange area, the following mileage charges apply. These charges cover the additional facilities required and are in addition to the rates specified in the local exchange service tariffs for the class of service desired and are in addition to construction charges when applicable. Measurement on Route basis is from the customers station to the nearest point on the Base Rate Area.

	Monthly Rate
a. Individual Line, each one-quarter mile or fraction thereof	\$ .40 (R)
b. Two-party Line, each one-quarter mile or fraction thereof	\$ .25 (N)
c. Private Branch Exchange Trunk, each one-quarter mile or fraction thereof	\$ .40 (R)

THESE RATES APPLY TO THE Hindman EXCHANGE ONLY.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 01 1986

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: J. J. Deaghegan

Issued: November 15, 1985; Effective: January 1, 1986

BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC., Hindman, Kentucky 41822

Robert C. Thacker  
Robert C. Thacker, General Manager

## GENERAL EXCHANGE SERVICE TARIFFS

## MILEAGE CHARGES

1. Extra Exchange Line Mileage. For telephone service other than rural line service furnished outside the Base Rate Area but within the Exchange area, the following mileage charges apply. These charges cover the additional facilities required and are in addition to the rates specified in the local exchange service tariffs for the class of service desired and are in addition to construction charges when applicable. Measurement on Route basis is from the customers station to the nearest point on the Base Rate Area.

	Monthly Rate
a. Individual Line, each one-quarter mile or fraction thereof	\$ <u>.40</u> (R)
b. Two-party Line, each one-quarter mile or fraction thereof	\$ <u>.25</u> (N)
c. Private Branch Exchange Trunk, each one-quarter mile or fraction thereof	\$ <u>.40</u> (R)

THESE RATES APPLY TO THE MOUSIE EXCHANGE ONLY.

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JAN 01 1986

PURSUANT TO 807 KAR 5:011,  
SECTION 9

BY: J. Deoghan

Issued: November 15, 1985; Effective: January 1, 1986

BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC., Hindman, Kentucky 41822

Robert C. Thacker  
Robert C. Thacker, General Manager

GENERAL EXCHANGE SERVICE TARIFFS

MILEAGE CHARGES

0  
0

1. Extra Exchange Line Mileage. For telephone service other than rural line service furnished outside the Base Rate Area but within the Exchange area, the following mileage charges apply. These charges cover the additional facilities required and are in addition to the rates specified in the local exchange service tariffs for the class of service desired and are in addition to construction charges when applicable. Measurement on Route basis is from the customers station to the nearest point on the Base Rate Area.

	Monthly Rate
a. Individual Line, each one-quarter mile or fraction thereof	\$ .40 (R)
b. Two-party Line, each one-quarter mile or fraction thereof	\$ .25 (N)
c. Private Branch Exchange Trunk, each one-quarter mile or fraction thereof	\$ .40 (R)

THESE RATES APPLY TO THE TOPMOST EXCHANGE ONLY.

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OF KENTUCKY  
EFFECTIVE

JAN 01 1986

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: *J. J. Deegan*

Issued: November 15, 1985; Effective: January 1, 1986

BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC., Hindman, Kentucky 41822

*Robert C. Thacker*  
Robert C. Thacker, General Manager

GENERAL EXCHANGE SERVICE TARIFFS

MILEAGE CHARGES

1. Extra Exchange Line Mileage. For telephone service other than rural line service furnished outside the Base Rate Area but within the Exchange area, the following mileage charges apply. These charges cover the additional facilities required and are in addition to the rates specified in the local exchange service tariffs for the class of service desired and are in addition to construction charges when applicable. Measurement on Route basis is from the customers station to the nearest point on the Base Rate Area.

	Monthly Rate
a. Individual Line, each one-quarter mile or fraction thereof	\$ .40 (R)
b. Two-party Line, each one-quarter mile or fraction thereof	\$ .25 (N)
c. Private Branch Exchange Trunk, each one-quarter mile or fraction thereof	\$ .40 (R)

THESE RATES APPLY TO THE FIFTY EXCHANGE ONLY.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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JAN 01 1986

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: J. D. Hogan

Issued: November 15, 1985; Effective: January 1, 1986

BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC., Hindman, Kentucky 41822

Robert C. Thacker  
Robert C. Thacker, General Manager

GENERAL EXCHANGE SERVICE TARIFFS  
MISCELLANEOUS EQUIPMENT (Continued)

2. Channels for services not specifically named elsewhere in these Tariffs, and for purposes other than telephonic communication, will be furnished where facilities are available and where in the judgment of the Telephone Company the use to be made of such Channels is not contrary to regulations.
- a. Channels, for use in connection with interexchange facilities for radio braodcasts; channels between pick-up points and a radio station or studio, between studio and/or station and transmitter, first one-quarter mile of fraction thereof airline measurement . . . . . \$ 5.00 Mo.  
Each additional one-quarter mile or fraction. . . . . 2.00 Mo.  
Extra for balanced circuit. . . . . .28.00 Mo.
- b. The telephone company does not hold itself out to furnish Channels with a transmission level of a better grade than circuits used for normal telephonic communication and will do so only if physically and economically practicable from the Company's standpoint.
- c. The subscriber must agree that the volume of electrical input on such Channels will be maintained at a level sufficiently low so as not to cause interference with other services of the Telephone Company.
- d. An installation charge equal to the cost of labor required to install such Channels applies to each Channel in lieu of a Service Connection Charge. The minimum installation will be \$20.00.

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SECTION 9 (1)

BY: *[Signature]*

~~H. HARD OF HEARING SETS~~

~~Speech amplifier equipment is furnished for use by customers whose hearing is impaired to such an extent that satisfactory telephone service cannot be obtained with station equipment regularly provided.~~

~~Such equipment is provided exclusively for the purpose of aiding persons with impaired hearing, but the Telephone Company does not hold itself out as able to satisfactorily meet all such requests.~~

~~The charge for installation will be . . . . . \$5.00~~

D

Issued: November 15, 1985; Effective: January 1, 1986

BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC., Hindman, Kentucky 41822

*[Signature]*  
Robert C. Thacker, General Manager

GENERAL EXCHANGE SERVICE TARIFFS  
MISCELLANEOUS EQUIPMENT (Continued)

I. AUDIBLE & VISUAL SIGNALS

Horns, loud bells, buzzers, beeptones, etc., will be installed and serviced by the Telephone Company as follows:

1. Extension Bells
  - a. Regular . . . . . \$10.00
  - b. Loud ringing. . . . . 10.00
  - c. Beep tone. . . . . 10.00
2. Horns . . . . . 20.00
3. Buzzer Systems
  - a. Buzzers may be furnished with all classes of telephone service. The rate specified contemplates that signals will be located within certain operating limits. Installation charges will be based on COST.

J. TWO-LINE TELEPHONES

This telephone system provides for two lines with a hold feature on each line and an intercom line.

Business or Residence Installation. . . . . \$30.00

K. KEY SYSTEMS

The following will provide the customer with the normal type and amount of standard equipment for the full operation of a basic illuminated Key Telephone System. In addition to telset charges, a Key System extension monthly charge equivalent to the business extension rate applies for each Key System set in excess of the number of central office lines. A service charge does not apply for this extension if installed as original equipment. The regular service charge for installation of a business extension applies if installed at a time the original equipment installation. Charges that apply to System service are as follows:

1. Addition of a line to the system. . . . . \$22.00
2. Moving an extension on the system . . . . . 22.00

L. ANSWERING SERVICES & RECORDING EQUIPMENT

1. When required, connecting of customer provided automatic answering and recording equipment with facilities of the Telephone Company for transmitting a pre-recorded message to the calling party, if desired, and recording of an incoming message only, shall be made only through connecting equipment furnished, installed, and maintained by the

PUBLIC SERVICE COMMISSION  
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EFFECTIVE  
JAN 01 1986  
PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)  
BY: *J. J. Deeghagan*

Issued: November 15, 1985; Effective January 1, 1986

BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC.  
*Robert C. Thacker*, Manager

## GENERAL EXCHANGE SERVICE TARIFFS

## MISCELLANEOUS EQUIPMENT (Continued)

Telephone Company or customer-owned, FCC approved equipment maintained by the customer. Such connecting equipment will automatically trip the ringing and hold the connection.

2. Non-published service will not be furnished for use with this service.
3. Rates for installation, each set . . . . . \$20.00

## M. TELEPHONE INSIDE MINES

Telephone service will be provided inside underground coal mines as follows:

1. Telephone service may be installed by the Telephone Company to shops, offices, or other buildings near the mine entrance under exchange service tariffs, rules and regulations.
2. Underground lines may be attached to a fuse type protector located outside the mine which will be provided by the Telephone Company. The protector will be arranged so that the underground line of the customer can be disconnected by the customer for test purposes by removing the protector fuses. All underground wire and equipment will be owned and maintained by the customer to the point of connection.
3. There shall be a charge of \$50.00 for providing the protector installed as a point of connection and includes one telephone set to be connected by the customer inside the mine. There will be a monthly charge equal to that of an off-premises extension including 1st. quarter mile.
4. It is intended that the customer will test his underground equipment by disconnecting it as the point of the connector and making a call from the main station set. Should the Telephone Company repair service make a service call and find the trouble to be in the customers equipment and wiring, a service charge of \$20.00 shall apply.

Issued: November 15, 1985; Effective: January 1, 1986

BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC., Hindman, Kentucky 41822

Robert C. Thacker  
Robert C. Thacker, General Manager

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 01 1986

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: J. Leachman

GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS EQUIPMENT (Continued)

4. ~~The customer may exchange his damaged telephone set to a new one at the Telephone Company at a cost of \$30.00.~~
5. ~~No Telephone Company personnel will be authorized to go under ground.~~

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PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 01 1986

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: J. D. Logan

Issued: November 15, 1985 Effective: January 1, 1986

BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC., Hindman, Kentucky 41822

Robert C. Thacker  
Robert C. Thacker, General Manager



GENERAL EXCHANGE SERVICE TARIFFS

PUBLIC TELEPHONE SERVICE

1. A Public Telephone is an exchange station installed at the Telephone Company's option, in charge of an attendant, or equipped with a coin collecting device, at a location chosen or accepted by the company as suitable and necessary for furnishing service to the general public.
2. Persons with whom arrangements are made by the Telephone Company for the installation of public telephones are considered as the agents of the Company.
3. Public telephones are installed upon the agent signing established forms of application, without specific terms, and are terminated by written notice by either the agent or the Telephone Company.
4. No listings in the directory are allowed in connection with public telephone service.
5. Local messages are charged at the rate of Twenty-five cents (\$.25) each. Toll messages are charged at the telephone Company's established toll rates.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 15 1997

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: March 24, 1997 EFFECTIVE: April 15, 1997

Issued By: THACKER-GRIGSBY TELEPHONE CO., INC., HINDMAN, KY.

BY: Robert C. Thacker  
Robert C. Thacker, Manager

General Manager

SECTION 9 (1)  
BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

## GENERAL EXCHANGE SERVICE TARIFFS

## SEMI-PUBLIC TELEPHONE SERVICE

1. Semi-public telephone service is an arrangement under which a subscriber station is equipped with a coin collecting device, designed for a combination of subscriber and public usage, and will be furnished, on individual lines only, in locations where, in the opinion of the Telephone Company, the installation of a public telephone is not warranted but where there is an appreciable demand for service on the part of the public.
2. The Telephone Company does not undertake to provide booths for housing semi-public telephones but the subscriber may at his option provide at his own cost suitable booths, shelves, or cubicles for such purpose.
3. Subscribers to semi-public telephone service are entitled to regular listings in the Telephone Company's official directory and may advertise such numbers for incoming calls and business purposes subject to rules and regulations otherwise specified in this Tariff.
4. Local Messages from Semi-Public telephones are charged for at the rates shown in the General Exchange Service Tariffs and Toll Messages are charged for at the Telephone Company's established rates.
5. Subscribers to Semi-Public telephone service are required to guarantee total monthly receipts from local exchange service equal to the individual line business rate plus \$5.00, making this a guarantee of \$20.00. The customer shall be billed and shall pay monthly in advance the guarantee amount and when the coin box is opened, monthly or at the convenience of the Telephone Company, any monies exceeding the toll charges shall be credited against the \$20.00 monthly guarantee on the following months billing. Local message receipts in excess of the guarantee collected during any collection period are not credited against the deficit for any other collection period.
6. All spurious, mutilated and foreign coins and slugs found in the coin box and all charges for long distance service will be deducted before computing receipts from local service over semi-public telephones.
7. Semi-public telephones are subject to the contract period, service connection, move, change, and transfer charges and general rules and regulations provided elsewhere in this Tariff.

D

Issued: March 24, 1997 Effective: April 15, 1997PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

Issued By: THACKER-GRIGSBY TELEPHONE CO., INC.

By: Robert C. Thacker  
General Manager

APR 15 1997

PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

THACKER-GRIGSBY TELEPHONE COMPANY, INC.

## GENERAL EXCHANGE SERVICE TARIFFS

TOUCH TONE

## 1. General Regulations

- a. Touch-Tone calling service provides for the origination of telephone calls through the use of telephones equipped with push buttons. The service requires special central office facilities and will be furnished only where the necessary facilities and equipment are available.
- b. The service is furnished in connection with single-party service only.
- c. The minimum contract period for Touch-Tone service is one month.
- d. All dial-type lines, where applicable that terminate in a touch tone instrument shall be equipped for touch-tone calling service.
- e. Other facilities, miscellaneous and supplemental equipment, requested by customers and not detrimental to this service or other service of the Telephone Company will be furnished in accordance with regulations and at the rates specified in the applicable sections of this tariff.
- f. Rotary dial telephones may also be used on the same line with touch tone telephones.

## 2. Rates

The following rates and charges apply in addition to the established rates and charges for the services with which the equipment is associated.


a. Residence Service	Per line	\$0.00	Per set	\$ .50	] R
b. Business Service	" "	0.00	" "	.75	
c. Multi-line Instrument	" "	0.00	" "	2.00	
d. Key-system Conversion	" "	0.00	" "	7.30	

On residence and business service, the monthly rate for Touch-Tone calling service is in addition to the regular monthly rate. Service Charges are at the regular rates as indicated in Part II, Revised Sheet 10 of this tariff.

Date of Issue: July 1, 1993; Effective Date September 1, 1993

Issued By: THACKER-GRIGSBY TELEPHONE COMPANY, INC., Hindman, Kentucky, 41822

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

  
Robert C. Thacker, General Manager

SEP 1 1993

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY:   
PUBLIC SERVICE COMMISSION MANAGER

## GENERAL EXCHANGE SERVICE TARIFFS

CUSTOM CALLING SERVICES

## A. GENERAL

- (1) Call Waiting  
Provides the user, busy on a call, with a private signal which alerts him to an unanswered call waiting to be completed to his number. The user may, then, hold the existing call, answer the incoming call and alternately talk on both calls until one has been terminated.
- (2) Call Forwarding  
Provides for transferring incoming calls to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred. Satisfactory transmission levels cannot be assured on calls forwarded outside of the local calling area.
- (3) Three-Way Calling  
Permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Two toll points may be connected on a Three-Way Calling. Normal transmission performance cannot be assured on all calls.
- (4) Speed Calling  
Provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. The arrangement available has an eight (8-code) and thirty (30-code) number capacity.

## B. PROVISION OF SERVICE

- (1) The services are limited to those areas served by central offices arranged for Custom Calling Services.
- (2) The services are furnished only in connection with individual line service excluding Semi-Public telephone service.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUL 1 1982

Issued: May 25, 1982

Effective:

PURSUANT TO 807 KAR 5:011,  
SECTION 19 (1) 1982 .BY: J.P. Johnson

Issued Under Authority of Kentucky Public Service Commission No. 3

By: Robert C. Hock

Name

Title

Hindman, KY 41822  
Address

## C. RATES

<u>Individual Features</u>	<u>Monthly Rate</u>	
	<u>Per C.O. Line</u>	<u>Equipped</u>
	<u>Residence</u>	<u>Business</u>
(1) Call Waiting	\$ 3.50	\$ 4.50
(2) Call Forwarding	3.00	4.50
(3) Three-Way Calling	4.25	4.75
(4) Speed Calling (8-Code)	2.30	3.30
(5) Speed Calling (30-Code)	3.60	4.60
<u>Feature Packages</u>		
(6) Call Waiting with Call Forwarding	5.20	--
(7) Call Waiting with Speed Calling (8-Code)	4.65	--
(8) Call Waiting with Speed Calling (30-Code).	5.70	--
(9) Call Waiting with Call Forwarding and Speed Calling (8-Code)	7.25	--
(10) Call Waiting with Call Forwarding and Speed Calling (30-Code)	7.95	--
(11) All Features including Speed Calling (8-Code)	9.80	--
(12) All Features including Speed Calling (30-Code)	10.80	--

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUL 1 1982

PURSUANT TO 807 KAR 5:011,  
SECTION 9(1) 1982Issued: May 25, 1982 Effective: BY: [Signature] 1982Issued Under Authority of Kentucky Public Service Commission No. 3BY: Robert C. Thacker President, Hindman, KY 41822  
Name Title Address

THACKER-GRIGSBY TELEPHONE CO., INC.

GENERAL EXCHANGE SERVICE TARIFFS

NUISANCE CALL INVESTIGATION

1. Nuisance Call Investigation is generally determined to be a public service offering and may be provided, where switching facilities permit, to the public to insure its well-being and safety.
2. The duration of a nuisance call investigation is generally limited to a 7-day period but may be extended if deemed necessary to further protect the public's well-being and safety.
3. The telephone company must conform to all local, county, state and federal laws applying to nuisance call investigations, and the delivering of results thereof.
4. Generally, a nuisance call investigation request must be initiated jointly by the governing law enforcement agency and customer in a document conforming to the local, county, state or federal law. Furthermore, the party requesting such an investigation must express in writing his willingness to prosecute whenever possible.
5. Results of nuisance call investigations are limited to the identification of the line and not the party originating the call; and, said results will only be submitted to the law enforcement agency originating the request.
6. The following charges will be collected at the time the request is made:
  - a. Installation and removal of Equipment \$17.50
  - b. Tracing Charge 12.50
  - Total \$30.00

Date of Issue: April 15, 1983; Effective Date: May 15, 1983

Issued By: Thacker-Grigsby Telephone Co., Inc.  
By: Robert C. Thacker  
Robert C. Thacker, Manager

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 15 1983

PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)  
BY: Parson

GENERAL EXCHANGE SERVICE TARIFFS

Mobile Radio Paging Service

A. GENERAL

1. Mobile Radio Paging Service is a one-way, tone only or tone and voice paging service provided through a radio paging transmitter to a personal paging receiver equipped for such service.
2. Each paging service shall be activated by dialing a seven digit number to access the paging line, then dialing an additional three digits to initiate the paging call to the requested receiver.
3. Pager numbers are furnished only to the customer and will not be listed in either the telephone company's alphabetical directory or in information records available to the general public.

B. REGULATIONS

1. Regulations applicable to the provision of regular telephone service, as outlined in this General Exchange Tariff, are also applicable to Radio Paging Service.
2. Radio Paging Service is available within range of the radio paging transmitter and subject to transmission, atmospheric and like limitations inherent to radio transmission.
3. The liability of the Telephone Company for damages arising out of mistakes, omission, interruptions, delays or errors or defect in transmission occurring in the course of furnished service and not caused by the negligence of the customer, or of the Telephone Company in failing to maintain proper standards or maintenance and operation to exercise reasonable supervision shall in no event exceed an amount to the proportionate charge to the customer for the period of service which such mistake, omission, interruption, delay, error or defect in transmission occurs.
4. Radio Paging Service requires special transmitting equipment and the service will be provided subject to the availability of such facilities.

Issued: June 15, 1986 ; Effective: August 1, 1986

BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC.

Robert C. Thacker  
Robert C. Thacker, General Manager

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

AUG 01 1986

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: J. Deoghegan

THACKER-GRIGSBY TELEPHONE COMPANY, INC.

Mobile Radio Paging Service (Continued)

C. RATES

1. All Exchanges	Monthly Rate	Installation Charge
a. Tone and Voice Paging, First Channel	\$14.95	\$25.00
b. Additional Channels for Existing Customer	7.95	25.00

N

When multiple paging channels are installed for a single customer at one time, only one installation charge will apply.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

AUG 01 1986

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: J. Deag Regan

ISSUED: June 15, 1986; EFFECTIVE: August 1, 1986

BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC.

Robert C. Thacker  
Robert C. Thacker, General Manager



## GENERAL EXCHANGE SERVICE TARIFFS

Access Line Service for Customer-Provided or Payphone Service Provided (PSP) T  
Public Telephones

- A. Access Line Service for Customer-Provided or PSP Public Telephones is T  
provided on a flat rate basis.
1. Access Line Basic Rate  
The business line (B1) flat rate for the exchange in which service  
located is applicable.
- B. Service Charges are applied on the same basis as for individual business  
line service.
- C. At the request of the subscriber, Touch Tone service may be provided D  
pursuant to terms and conditions elsewhere in this Tariff. |
- D. The subscriber is responsible for Directory Assistance service charges  
equivalent to those billed on business individual line service.

COIN SUPERVISION ADDITIVE SERVICE

## A Description

The Telephone Company will provide Coin Supervision Additive Service N  
to Payphone Service Providers (PSP) who order local exchange service  
lines for the provision of pay telephone service and where the pay  
telephone equipment connected to the local exchange service lines  
requires central office coin supervision capability.

Coin Supervision Additive Service provides the capability of central  
office line equipment to pass signals and/or tones from a local  
exchange service line to a trunk terminating at the PSP's operator  
service provider. These signals enable an operator service provider  
to recognize coin deposits and return coins to the pay telephone user.  
Coin Supervision Additive Service also permits a suitable equipped  
operator service provider to automatically ring back the originating  
local exchange service line upon completion of a call.

## B. Rates and Charges

	Monthly Rate
Per Exchange Service Line	\$1.00

The Coin Supervision Additive Service charge is assessed monthly to  
the PSP for each local exchange service line for which Coin  
Supervision Additive Service is provided.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

Issued: March 24, 1997 Effective April 15, 1997

By:

*Robert C. Thacker*  
President

APR 15 1997

PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)

BY: *Jordan C. Neal*  
FOR THE PUBLIC SERVICE COMMISSION

GENERAL EXCHANGE SERVICE TARIFFS

Shared Tenant Service Offerings

A. General

1. In general, Basic Local Exchange Service is furnished for the exclusive use of the subscriber, and the subscriber's family, guests, employees, agents, or representatives. Resale of Basic Local Exchange Service is permitted only under the specific conditions described in this Tariff. For the purpose of this Tariff section, "sharing" of Basic Local Exchange Service is considered synonymous with "resale" of Basic Local Exchange Service.
2. When in the judgement of the Company it is deemed necessary or when the projected number of clients is five or more, the customer must apply in writing to resell exchange services provided by the Company and may be required to submit layout maps defining the intended geographic resale area and anticipated development plan in terms of new or existing buildings.

All rates and charges in connection with the resale operation and all repairs and rearrangements behind and including the reseller's communication system will be the responsibility of the reseller (customer of record) owner. The reseller will be the single point of contact for all shared tenant services provided in the resale service area. Customers who choose to obtain service directly from the Company may subscribe to any local exchange service available.

ISSUED; March 24, 1997 EFFECTIVE: April 15, 1997

BY: Robert C. Thacker, General Manager

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 15 1997

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

## Shared Tenant Service Offerings

## A. General (Continued)

Nothing in this Tariff section impairs the Company's franchise or ability to operate in the state. This Tariff is not intended, nor does it, enfranchise or certify the recipients of this service as a telecommunications company.

3. Resale is permitted where facilities permit and within the confines of specifically identified continuous property areas under the control of a single owner or within a common development with a single name identity, such as multi-tenant office buildings, apartment complexes, and office and industrial parks. Areas designed for resale may be intersected or transversed by public thoroughfares provided that the adjacent property segments created by intersecting or transversing thoroughfares would be contiguous in the absence of the thoroughfare. If the designated resale service area is located within the confines of more than one exchange boundary, the serving central office will be determined by the Company. A resale area may be served by only one central office.
4. The premises definition as applies to resale of Basic Local Exchange Service is a resale area as defined by layout maps if appropriate.
5. Private line services may be provided to tenants of resellers under the rules and regulations specified in this tariff and the Private Line Services Tariff. Resellers may obtain private lines for security purposes such as fire, burglary, etc.
6. Private interconnection of resale service areas within an exchange, local calling area and LATA is prohibited. Tie lines are restricted to the private use of a single resale client and cannot be used to access Local Exchange Service via Resale trunks or lines.
7. All other rules and regulations specified in other sections of this Tariff will apply.

## B. Regulations and Application of Rates

1. Resale of Basic Local Exchange Service is available on a PBX flat rate basis. Other business services will be provided at the rates specified in other sections of this Tariff.

ISSUED: December 31, 1986 ; EFFECTIVE: December 31, 1986

BY: Robert C. Thacker  
General Manager

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
DEC 31 1986  
PURSUANT TO 807 KAR 6-011,  
SECTION 9 (1)  
BY: J. Geoghegan

## Shared Tenant Service Offerings

## B. Regulations and Application of Rates (Continued)

2. The client of the reseller is defined as a different business, firm, corporation, company, subsidiary, association, associate or a residence. Listings for Shared Tenant Service Clients may be obtained under the conditions and rates specified in this Tariff. Charges for Listings will not be separately billed.
3. The service establishment charge shown in the Rates section of this Tariff applies for all resale service applications processed under this Tariff and is in addition to all other applicable nonrecurring and recurring charges.
4. Whether the tenants included in a resale service area are residence or businesses, such tenants may be served by the reseller and the same business rates specified in this and other Tariffs will apply to the reseller.
5. The minimum period of service is 36 months with a Service Cancellation Fee (SCF) applicable at the date of termination based on the exchange rates in effect. The Service Cancellation Fee is reduced by 1/36 per month and will be an amount equal to the business rates being billed at the time of termination. A nine month notice is required prior to termination of service by the reseller. If a nine month notice is not received, the reseller will be required to continue to provide service until the Company can provide individual access facilities. But in no case will this requirement extend beyond the nine months from the date the notice of termination is received.
6. When a subscriber located within the designated resale service area wishes to be directly served by the Company on a non-resale basis, or when Thacker-Grigsby or Customer Provided Coin Telephone Service is to be provided in the resale service area, the owner/developer will bear the responsibility for and cost of providing premises access for such services. The owner/developer will make either cable pairs or their equivalents available, or provide facility support (Conduit or poles) access to the Company at no charge for provision of these services.

ISSUED: December 31, 1986 ; EFFECTIVE: December 31, 1986

BY:

Robert C. Thacker  
General ManagerPUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 31 1986

PURSUANT TO 807 KAR5:011,  
SECTION 9 (1)BY: J. Geoghegan

Shared Tenant Service Offerings

B. Regulations and Application of Rates (Continued)

7. The Company will provide facilities to the first point (demarcation/network interface) on the reseller's premises which, in the judgment of the Company, is suitable for the location of a network interface. The most economical route from existing network distribution facilities will generally determine the approach used in establishing the point-of-demarcation. The customer may designate an alternate approach route for entrance facilities at additional construction charges as specified in this Tariff. The Company will extend the point-of-demarcation to any point designated by the reseller inside his premises at the charges specified in this Tariff. Route selection and location of point-of-demarcation must be in compliance with regulations set forth in other sections of this Tariff and F.C.C. Part 68.
8. All usual and applicable Service Charges and Installation Charges as appropriate indicated in this and other Tariffs apply to the activation, move or change of lines within the sharing and resale offering.
9. Suspension of service as described in this Tariff is not applicable to this Service.
10. Transfer of service responsibility between resellers is permitted and will not change the initial service establishment date used to calculate the SCF identified in this section.

C. Rates

1. Service Establishment Charge	
a. Per Application	<u>Nonrecurring Charge</u>
(1) Each	\$30.00

ISSUED: December 31, 1986 ; EFFECTIVE: December 31, 1986

BY: Robert C. Thacker  
General Manager

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 31 1986

PURSUANT TO 807 KAR 5-011,  
SECTION 9 (1)

BY: J. Deoghegan

GENERAL EXCHANGE SERVICE TARIFFS  
LINK-UP KENTUCKY SERVICE CONNECTION CHARGES

D

A. GENERAL

Link-Up Kentucky is offered in all exchanges to provide subsidized assistance to qualifying applicants. It is intended to preserve and promote subscribership among low-income households by providing a credit to the installation and connection charges applicable to the provisioning of residence service.

B. REGULATIONS

1. Persons wishing to qualify for the credit must meet state certification criteria for eligibility. This credit is available only to residence customers, and will be applied to nonrecurring charges for the establishment of service for a single telephone line per household at the principal place of residence.
2. The subscriber must not be a dependent for federal income tax purposes, unless the subscriber is more than 60 years of age.
3. The subscriber must meet the requirements of a state established income test.
4. Link-Up will be available to persons who are receiving Supplemental Security Income (SSI), Aid to Dependent Children (ADC), food stamps or medical assistance.
5. Any subscriber who is denied Link-Up certification may file an informal complaint with the Kentucky Public Service Commission if, in the subscriber's opinion, Link-Up certification should have been granted.

C. RATES AND CHARGES

A nonrecurring credit in the amount of one-half (maximum of \$30.00) of the installation and connection charges will be applied to the subscribers total nonrecurring installation and connection charge.

D

ISSUED: December 18, 1997 EFFECTIVE: January 1, 1998 PUBLIC SERVICE COMMISSION  
BY: Robert C. Thacker OF KENTUCKY  
PRESIDENT EFFECTIVE

1. Material previously appearing on this page now appears on Original Sheet No. 43 and 44 of this section  
JAN 01 1998

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)  
BY: Stephan D. Bell

GENERAL EXCHANGE SERVICE TARIFF

Thacker-Grigsby Telephone  
Company, Inc.

PSC Kentucky No. 3  
Part II  
Revised Sheet 25

Miscellaneous Service Arrangements  
Emergency Reporting Service

Thacker-Grigsby Telephone Company, Incorporated, called the concurring utility, assents to and adopts the South Central Bell Telephone Company of Kentucky General Subscriber Service Tariff, beginning with Original Page 27, dated November 30, 1986 (A 13.27) Public Service Commission of Kentucky Tariff 2A, through A 13.27.5 - E.5.c, as such Tariff now exists, or as it may be revised, supplemented, superseded by sheets or issues.

Thacker-Grigsby Telephone Company, Incorporated, hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of Thacker-Grigsby jurisdiction of the Kentucky Public Service Commission as it applies.

Non-published numbers, including the name and address of the subscriber, may be released to 911 providers for the purpose of responding to emergency calls. This includes service configurations such as those in which (1) the information is displayed at a Public Safety Answering Point (PSAP) only on a call-by-call basis, or (2) the company is required to provide the information to the appropriate local 911 authority for all subscribers.

Non-listed numbers, including the name and address of the subscriber, may be released to 911 providers for the purpose of responding to emergency calls. This includes service configurations such as those in which (1) the information is displayed at a Public Safety Answering Point required to provide the information to the appropriate local 911 authority for all subscribers.

Subscribers currently subscribing to non-published or unlisted service on May 29, 1990, or those who subscribe to such services prior to June 28, 1990, and whose listing would otherwise be released shall be given an opportunity to request that their listing be deleted from the data base supplied to the E911 provider.

Issued: August 13, 1990

Effective: June 28, 1990

By: Thacker-Grigsby Telephone Company, Inc.

Robert C. Thacker Manager

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUN 21 1991

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Glenn A. Haller  
PUBLIC SERVICE COMMISSION MANAGER

General Exchange Service Tariff

Thacker-Grigsby Telephone Company, Inc.

P. S. C. KY. NO. 3

Part II

Seventh Revised Sheet 26

Cancels Sixth Revised Sheet 26

Telecommunications Relay Service  
For Individuals with Hearing and Speech  
Disabilities in Kentucky

1.1 Regulation

On 04/15/91, the Kentucky Public Service Commission approved a program for Telecommunications Relay Service ("TRS") pursuant to KRS 278.548. This service provides telephone communications between deaf and hearing/speech impaired customers who use telecommunications devices for the deaf ("TDD") and all customers who use standard voice telephones. The service will begin operation on October 1, 1991.

On January 19, 1995 the KY PSC directed all telephone companies in Kentucky to establish a 1 cent per month per access line surcharge in addition to the original TRS surcharge, for the funding of Telecommunications Access (TAP) Program.

The Kentucky Telecommunications Relay Service will operate 24 hours a day, seven days a week. Customers can access the center using toll-free numbers.

To launch the service, the Kentucky Public Service Commission ordered all telephone companies in Kentucky to collect a monthly surcharge from their customers beginning July, 1991.

1.2 Rate

The amount of the TRS surcharge is .07 cents per month per "access line". In addition to the TRS surcharge there will be a surcharge of .02 cent per month per access line for the funding of the Telecommunications Access (TAP) Program. Local rates, if any, will apply. Long distance calls will be charged as normal. Long distances calls will be rated from the originating point to the terminating point of the call and will receive a discount in addition to other applicable discounts.

Issued: June 1, 2006

By: Thacker-Grigsby Telephone Co., Inc.

 General Manager

Effective: July 1, 2006

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
7/1/2006  
PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

By   
Executive Director



General Exchange Service Tariff

Thacker-Grigsby Telephone Company, Inc.

P. S. C. KY. NO. 3

Part II

Seventh Revised Sheet 27

Cancels Sixth Sheet 27

Telecommunication Relay Service  
(Continued)

1.3 "Access Line"

Access lines for purposes of application of this surcharge are defined as facilities which provide access to and from the telecommunications network for toll service and for local calling with the exception of Public Coin, Wats, Remote Call Forwarding, Radio Common Carriers, InterLATA Foreign Exchange Lines, Private Line Service, Mobile, Other Common Carriers, and Thacker-Grigsby Official Lines.

1.4 Billing Phrase

The .07 cent TRS surcharge as well as the .02 cent TAP surcharge shall be combined and identified as a one-line item on customers' bills as follows:

"TRS/TAP Surcharge"

1.5 Calls to Which TRS Applies

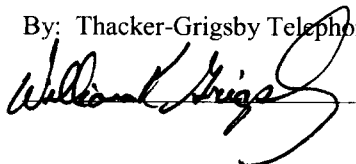
In accordance with KRS 278.548, TRS shall be available state-wide for all ready center calls originating and terminating within Kentucky, but shall not include interstate calls.

The Kentucky Telecommunications Relay Service will handle most calls normally handled over the regular telephone network (except "900" and "976" numbers). These include calls that are dialed direct, billed to a third number, collect, person to person, AT&T, and LEC calling cards.

Issued: June 1, 2006

Effective: July 1, 2006

By: Thacker-Grigsby Telephone Co., Inc.

 General Manager

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
7/1/2006  
PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

By   
Executive Director

RECEIVED

MAR 19 1992

GENERAL EXCHANGE SERVICE TARIFF

P.S.C. RESEARCH DIVISION THACKER-GRIGSBY TELEPHONE CO., INC.

PSC KY NO. 3  
PART II  
ORIGINAL SHEET 28

DIRECT INWARD DIALING (DID) SERVICE

1.1 RULES AND REGULATIONS

DID service permits calls incoming to a PBX or other customer premises equipment from the network to reach a specific station line number without the assistance of an attendant. DID service is provided subject to the availability of facilities and may be furnished from the central office which regularly services the area in which the customer is located or from a foreign central office equipped to provide DID service subject to the appropriate Company intra and interexchange rates.

Rates are in addition to the rates shown elsewhere in this and other Company tariffs for the services and equipment with which this offering is associated.

The service includes central office switching equipment necessary for in-dialing from the network directly to station lines associated with customer premises switching equipment.

The service must be provided on all trunks in a group arranged for inward service. Each trunk group shall be considered a separate service. Grouping Service will not be provided between separate trunk groups.

Facilities and operational characteristics of interface signals between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.

One primary directory listing will be furnished without charge for each separate trunk group. Additional listings can be obtained as specified in Section F of this Tariff.

The customer shall be responsible for providing interception of calls to vacant and nonworking assigned DID numbers by means of attendant interceptor recorded announcement service.

----- PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
ISSUED: February 28, 1992 EFFECTIVE: March 28, 1992 EFFECTIVE

BY: THACKER-GRIGSBY TELEPHONE CO., INC.

Robert C. Keckler President

APR 18 1992

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Sharon H. Miller  
PUBLIC SERVICE COMMISSION MANAGER

## DIRECT INWARD DIALING (DID) SERVICE (CONT.)

DID numbers are provided in blocks consisting of a minimum of 20 consecutive numbers which may be assigned to station lines or reserved for future use at rates specified herein. The Company will be responsible for interception and administration of reserved numbers.

## 1.2 RATES AND CHARGES

## Direct-Inward Dialing (DID) charges

A. Group of 20 Working or Reserved DID Numbers		INSTALLATION	MONTHLY
		CHARGE	RATE
(1) Working Numbers, each		\$479.66	\$3.97
(2) Reserved Numbers, each		\$479.66	\$3.97
B. DID One-Way Inward Trunk Termination in Central office			
(1) Each		51.40	26.27
C. Multifrequency (MF) Pulsing Option			
(1) Each Trunk		-	6.78
D. Dual Tone Multifrequency (DTMF) Option			
(1) Each Trunk		-	6.78

NOTE 1: The installation charge applies to the first group of DID numbers assigned to a customer per occasion. These rates and charges are applicable in addition to the rates and charges for the provision of PBX trunks and the associated equipment and services.

NOTE 2: These options provide faster signaling on DID trunks. The choice of pulsing alternative depends on the customer's premises equipment.

NOTE 3: Mileage charges on DID trunks are charged on the same basis as applies to other types of individual line access service.

-----  
ISSUED: February 28, 1992

EFFECTIVE: March 28, 1992


PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

BY: THACKER-GRIGSBY TELEPHONE CO., INC.



President

APR 18 1992

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)BY:   
PUBLIC SERVICE COMMISSION MANAGER

THACKER-GRIGSBY TELEPHONE  
COMPANY INCORPORATED

PSC Ky No.3  
Part II  
Orig. Sh.30

1.1 Thacker-Grigsby Telephone Company, Inc., hereinafter called the concurring utility, except as specifically stated herein, assents to, adopts and concurs in the Local Directory Assistance, Local Operator and Calling Card Services, Local Verification/Interruption Service, and two-Point Service as it applies to Intra-NPA Long Distance Operator Service Requiring Telephone Number Assistance, and Intra-NPA Long Distance Verification/Interruption Service Tariffs, filed with the Kentucky Public Service commission by the South Central Bell Telephone Company, hereinafter called the issuing utility, as such tariffs now exists, or as they may be revised, added to or supplemented by superseding sheets or issues, for the above referenced tariffs, furnished by the issuing utility, and the concurring utility (including such service as are also participated in by one or more other utilities), and hereby makes itself a party thereto, and obligates itself to observe each and every provision thereof, until this concurrence is revoked or cancelled by either party.

Thacker-Grigsby Telephone Company, Inc., hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of Thacker-Grigsby Telephone Company, Inc., subject to the jurisdiction of the Kentucky Public Service Commission as it applies.

BY: Robert C. Vacker Pres. PUBLIC SERVICE COMMISSION  
TITLE OF KENTUCKY  
EFFECTIVE

APR 25 1994

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: George J. Miller  
PUBLIC SERVICE COMMISSION MANAGER

GENERAL EXCHANGE SERVICE TARIFF

THACKER-GRIGSBY TELEPHONE CO., INC.

PSC KY NO. 3  
PART II  
ORIGINAL SHEET 31

ADVANCED CALLING SERVICES

A. Applications

1. Advanced Calling Services are a family of incoming and outgoing call management services offered in addition to basic telephone service that allow business and residential subscribers to screen, redirect or return selected calls.

B. Definition of Feature Offerings

1. Automatic Call Back

Automatic Call Back allows the customer to automatically redial the last number dialed. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. Unless cancelled, for the next 30 minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

2. Automatic Recall

This feature enables a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the feature, the customer receives an automated voice response message stating the number of the party who called and is given the option of returning the call.

ISSUED April 1, 1994 EFFECTIVE May 1, 1994 PUBLIC SERVICE COMMISSION  
BY: Robert C. Thacker OF KENTUCKY  
PRESIDENT EFFECTIVE

MAY 15 1994

PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)

BY: Shayne L. Lyle  
PUBLIC SERVICE COMMISSION MANAGER

GENERAL EXCHANGE SERVICE TARIFF

THACKER-GRIGSBY TELEPHONE CO., INC.

PSC KY NO. 3  
PART II  
ORIGINAL SHEET 32

If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the called party is alerted with a distinctive ring signifying that the call may now be completed.

3. Calling Number Delivery

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

When Calling Number Delivery is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent period of the ringing cycle.

Any customer subscribing to Calling Number Delivery will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call originates from a multi-line group, the telephone number transmitted will always be the main number of the hunt group unless the calling number is Telephone Number (TN) identified within the group.

Calling Number Delivery is not available on operator-handled calls.

ISSUED April 1, 1994

EFFECTIVE May 15, 1994

BY

PRESIDENT

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 15 1994

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: *Sharon L. Hill*  
PUBLIC SERVICE COMMISSION MANAGER

GENERAL EXCHANGE SERVICE TARIFF  
THACKER-GRIGSBY TELEPHONE CO., INC.

PSC KY NO. 3  
PART II  
ORIGINAL SHEET 33

4. Calling Number Delivery Blocking

a. Calling Number Delivery Blocking

This feature allows a customer to prevent their telephone number on a per-call basis from being seen by someone with Calling Number Delivery service or from being announced to someone with Automatic Recall or Selective Call Rejection service. When the feature is activated before a call, a private status message will be sent instead of the number.

This feature will be available without presubscription.

b. Calling Number Delivery Blocking-Per Line

This feature enables a customer to make all calls with the delivery of their calling number marked as "private". The feature is applicable on all outgoing calls placed from the customer's line; however, if the preassigned activation code for Calling Number Delivery Blocking is dialed on the line, the calling number may be delivered.

This service is only available upon request to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers where the head of the agency certifies to Telephone Company management a need for blocking upon health and safety concerns: (a) Non-profit, tax exempt, private and public social welfare agencies such as domestic violence intervention agencies, (b) federal, state and local law enforcement agencies.

ISSUED April 1, 1994 EFFECTIVE May 15, 1994

BY: Robert C. Thacker  
PRESIDENT

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 15 1994

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: George L. Lee  
PUBLIC SERVICE COMMISSION MANAGER

Operator services and 9-1-1 service takes precedence over Calling Number Delivery Blocking Per Call and Per Line service with all calling numbers available regardless of the privacy status.

#### 4.1 CALLING NAME/NUMBER DELIVERY (CNAM)

Calling Name delivery displays the name and ten-digit telephone number associated with an incoming call as well as the date and time on the telephone set or adjunct unit after the first ringing displayed, beginning with the last name. This service will be offered in conjunction with Calling Number delivery. Name/Number display allows the subscriber to answer the call with a personalized greeting. With this service, the subscriber has more specific information upon which to base the decision to answer or not.

CNAM requires a telephone set or an adjunct to the set, capable of displaying an alphanumeric set of characters.

Any Customer subscribing to any of the services that requires a display device or any adjunct piece of equipment which will be located on the customer's premise, will be responsible for that equipment. The installation, repair and technical capability of that equipment to function in conjunction with these features specified herein will be the responsibility of the customer. The company assumes no reliability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUN 20 1998

#### 4.2 Calling Name Delivery Blocking (CNAB)

##### a. Calling Name Delivery Blocking-Per Call

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

Calling Name Delivery Blocking is an originating ~~CLASS~~ feature which provides the capability to the calling party to suppress his/her name so that the called party with Calling Name delivery does not receive the information. The called party will receive a "private" message instead of the calling party's name.

CNAB allows the subscriber to temporarily change the status of his/her line suppression status on a per-call basis. CNAB is made available to all subscribers on an office-wide basis without presubscription.

ISSUED: May 12, 1998

EFFECTIVE: June 20, 1998

BY: Robert C. Thacker

PRESIDENT



GENERAL EXCHANGE SERVICE TARIFF  
THACKER-GRIGSBY TELEPHONE CO., INC.

PSC KY NO.3  
PART II  
ORIGINAL SHEET 33.2

4.2 Calling Name Delivery Blocking (CNAB) (continued)

b. Calling Name Delivery Blocking-Per Line

This number suppression feature enables a customer to make all calls with the delivery of their calling name marked as "private". The feature is applicable on all outgoing calls placed from the customer's line; however, if the preassigned activation code for Calling Name Delivery Blocking-Per Call is dialed on the line, the calling name may be delivered.

This service is only available upon request to the following entities and their employees/volunteers, for lines over which the official business of the agency certifies to Telephone Company Management a need for blocking upon health and safety concerns: (a) Non-profit, tax exempt, private and public social welfare agencies such as domestic violence intervention agencies, (b) federal, state and local law enforcement agencies.

Operator services and 9-1-1 services take precedence over CNAB-per call and per-line service with all calling names available regardless of privacy status.

Although the caller's name can be blocked from a display by CNAB Per Call or Per Line, the name is still transmitted to the terminating CLASS end office. Therefore, the called party (if a CLASS subscriber) can still use the Automatic Recall, Customer Originated Trace and CLASS screening features against the calling party.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUN 20 1998

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

ISSUED: May 12, 1998

EFFECTIVE June 20, 1998

BY:

*Robert C Thacker*  
PRESIDENT

*Stephan D Bell*  
SECRETARY OF THE COMMISSION

GENERAL EXCHANGE SERVICE TARIFF  
THACKER-GRIGSBY TELEPHONE CO., INC.

PSC KY NO 3  
PART II  
1<sup>ST</sup> REVISED SHEET 33.3  
CANCELS ORIGINAL SHEET 33.3

4.3 CALLER I.D. WITH NUMBER DELIVERY ON CALL WAITING

Calling Identity Delivery with number delivery on Call Waiting. Provides a subscriber with a display of the number of the calling party in a waiting call.

4.4 CALLER I.D. WITH NAME/NUMBER DELIVERY ON CALL WAITING

Calling Identity Delivery with name/number delivery on Call Waiting. Provides a subscriber with a display of the name/number of the calling party in a waiting call.

4.5 ANONYMOUS CALL REJECTION

Enables a customer to dial a special code to reject those calls from which a privacy indicator is received (meaning that the calling party chose to keep his number or name private). The calling party will receive a recorded announcement indicating that the person they are calling does not wish to receive calls from callers who chose to block their numbers or names.

N

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

OCT 29 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9(1)

BY Charles L. Dore  
EXECUTIVE DIRECTOR

ISSUED: September 29, 2003

BY: William K. Grigsby  
Assistant Manager

EFFECTIVE: October 29, 2003

GENERAL EXCHANGE SERVICE TARIFF  
THACKER-GRIGSBY TELEPHONE CO., INC.

PSC KY NO 3  
PART II  
1ST REVISED SHEET 34

5. Customer Originated Trace

This feature enables the customer to initiate an automatic trace of the last incoming call. Upon activation by the customer, the network automatically sends a message to the Company's Annoyance Call Bureau indicating the calling number, the time the trace was activated and the time the offending call was received. The customer using this feature would be required to contact their servicing law enforcement agency and have presented to the telephone Company a District Court order authorizing results of traces initiated by the customer to be released directly to the proper authorities for legal handling. There will be a charge to the customer for each annoyance call report provided. The customer acknowledges their understanding that under no circumstance will trace results be provided directly to the customer.

6. Distinctive Ringing/Call Waiting

This feature allows subscribers to program their lines for a distinctive ringing pattern associated with up to twelve (12) specific calling telephone numbers and with a normal ringing pattern for all other calling numbers. In addition, for subscribers who also have Call Waiting, a distinctive call waiting tone is generated when the line is called by one of the directory numbers included on the Distinctive Ringing/Call Waiting screening list.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUN 20 1998

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

ISSUED May 12, 1998 EFFECTIVE June 20, 1998  
BY: Robert C. Thacker  
PRESIDENT

GENERAL EXCHANGE SERVICE TARIFF

THACKER-GRIGSBY TELEPHONE CO., INC.

PSC KY NO. 3  
PART II  
ORIGINAL SHEET 35

7. Selective Call Forwarding

Selective Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to twelve (12) numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

8. Selective Call Rejection

This feature provides the customer the ability to prevent incoming calls from up to twelve (12) different telephone numbers.

A screening list is created by the customer either by adding the last unwanted call received or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

9. Selective Call Acceptance

This feature provides the customer the ability to select up to twelve (12) customer telephone numbers from which calls are to be received. All other calls are interrupted and routed to a recorded announcement that informs the caller the customer is not accepting calls.

ISSUED April 1, 1994 EFFECTIVE May 15, 1994

BY: Robert C. Thacker  
PRESIDENT

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 15 1994

PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)

BY: Sharon L. Hill  
PUBLIC SERVICE COMMISSION MANAGER

GENERAL EXCHANGE SERVICE TARIFF

THACKER-GRIGSBY TELEPHONE CO., INC.

PSC KY NO. 3  
PART II  
ORIGINAL SHEET 36

C. Regulations and Limitations of Service

1. The services are provided subject to the availability of facilities and technical limitations and limited to the company's central offices specifically equipped to provide such service. Also, feature screening lists can only contain telephone numbers of subscribers served out of the company's properly equipped offices.

2. Advanced Calling Services are available to single party and multiple-line resident and business customers who have rotary dial or touch tone service.

3. Advanced Calling Services will not be provisioned on company provided public and semi-public telephone service.

4. Operator-assisted calls are designed to override the feature calls for emergency purposes.

5. Advanced Calling Services are not available for tie trunks, i.e. business groups that exist in multiple offices interconnected by tie trunks.

ISSUED April 1, 1994 EFFECTIVE May 15, 1994  
BY: Robert C. Thacker  
PRESIDENT

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 15 1994

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Sharon L. Lee  
PUBLIC SERVICE COMMISSION MANAGER

GENERAL EXCHANGE SERVICE TARIFF

THACKER-GRIGSBY TELEPHONE CO., INC.

PSC KY NO 3  
PART II  
2<sup>ND</sup> REVISED SHEET 37

6. Calling Number Delivery Blocking-Per Line is available upon request, at no charge, as set forth in Section B.4.b of this Tariff.
7. The Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-Published Listing Service as described in Part I of the Tariff.
8. The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of these services, including without limitation, the delivery or non-delivery of calling numbers.
9. Telephone numbers transmitted via Calling Number Delivery as described in B.3 previously, are intended solely for the use of the Calling Number Delivery subscriber. Resale of this information is prohibited by this tariff.

D. RATES

1. Installation Non-Recurring and Monthly Recurring Charges

	<u>Installation Non-Recurring</u>	<u>Monthly Recurring</u>
a. Automatic Call Back	\$15.00	\$2.50
b. Automatic Recall	\$15.00	\$2.50
c. Calling Number Delivery	\$15.00	\$5.00
d. Calling Number Delivery Blocking	\$00.00	\$0.00
Calling Number Delivery Blocking- Per Line	\$00.00	\$00.00
d.1 Calling Name Delivery	\$15.00	\$7.00
d.2 Calling Name Delivery Blocking	\$00.00	\$00.00
d.3 Caller I.D. With Number Delivery On Call Waiting	\$15.00	\$6.00 N

ISSUED: JANUARY 31, 2000

EFFECTIVE: FEBRUARY 29, 2000

BY:   
PRESIDENT

GENERAL EXCHANGE SERVICE TARIFF  
THACKER-GRIGSBY TELEPHONE CO., INC.

PSC KY NO 3  
PART II

2nd REVISED SHEET 38  
CANCELS 1<sup>st</sup> REVISED SHEET 38

D.	Rates (Continued)	Installation	Monthly	I N
		Non-Recurring <u>Charges</u>	Recurring <u>Charges</u>	
d.3.a.	Anonymous Call Rejection	\$15.00	\$2.00	
d.4	Caller I.D. With Name/Number Delivery on Call Waiting	\$15.00	\$8.00	
e.	Customer Originated Trace	\$15.00	\$2.50	
	1. Annoyance Call Bureau Reporting: Per Report			
f.	Distinctive Ringing/Call Waiting	\$15.00	\$3.00	
g.	Selective Call Forwarding	\$15.00	\$2.50	
h.	Selective Call Rejection	\$15.00	\$2.50	
i.	Selective Call Acceptance	\$15.00	\$2.50	
j.	Advanced Calling Package #1 (a. Automatic Call Back, b. Automatic Recall, f. Distinctive Ringing)	\$15.00	\$6.50	
k.	Advanced Calling Package #2 (b. Automatic Recall, e. Customer Originated Trace, h. Selective Call Rejection)	\$15.00	\$7.50	
l.	Advanced Calling Package #3 (b. Automatic Recall, f. Distinctive Ringing/Call Waiting h. Selective Call Rejection)	\$15.00	\$6.50	

ISSUED: September 29, 2003

EFFECTIVE: October 29, 2003

BY: William K. Grigsby  
Assistant Manager

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

OCT 29 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY: Charles H. Brown  
EXECUTIVE DIRECTOR

# GENERAL EXCHANGE SERVICE TARIFF

THACKER-GRIGSBY TELEPHONE CO., INC.

PSC KY NO. 3

PART II

3<sup>RD</sup> REVISED SHEET 39

## D. Rates (Continued)

	<u>Installation Non-Recurring Charges</u>	<u>Monthly Recurring Charges</u>
m. Advanced Calling Package #4 (F. Distinctive Ringing/ Call Waiting, h. Selective Call Rejection, i. Selective Call Acceptance	\$15.00	\$6.50
n. "Customers Choice" Calling Package: Call Waiting, Call Forwarding, Three Way Calling, Speed Calling (30 code), Automatic Call Back, Automatic Recall, Call Name & Number Delivery, Caller ID Name & Number on Call Waiting, Distinctive Ringing/Call Waiting, Selective Call Forwarding, Selective Call Rejection and Selective Call Acceptance	\$15.00	\$15.00

## 2. Service and Installation Charges

- a. Installation Charges are not applicable when Advanced Calling Services are provided at the same time as the business or residence individual service is established.
- b. As part of the company's special introductory promotion, installation charges will not be applicable to customers who subscribe to Advanced Calling Service during a six (6) month period after the effective date of each Advanced Calling Service Tariff. Installation charges for Custom Call or Touch Calling services will not be applicable when these services are provided at the same time as the establishment of Advanced Calling Service during this introduction period.

ISSUED: JANUARY 30, 2003

EFFECTIVE: MARCH 5, 2003

BY: William H. Grigsby  
Assistant Manager

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

GENERAL EXCHANGE SERVICE TARIFF

MAR 05 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY: Thomas L. Dore  
EXECUTIVE DIRECTOR



2. Service and Installation Charges (Continued)

- c. During selected periods of a special promotion of Advanced Calling Service or Custom Calling, the installation charge (premise visit not required) does not apply to any order for which that charge is the only service charge that would have normally applied in the order. If other work that would have normally required the applications of any other service charge(s) is requested on the same order, then those applicable charges apply.

Notice stating the length of the special promotion period shall be given to all subscribers to whom the specially promoted services are normally available. Notice shall be given in time to allow each customer a minimum of one month in which to subscribe to the services during the special promotion period.

- d. Toll Restriction Services will be established and provided at no charge for customers receiving Lifeline service from Part II of this Tariff.

ISSUED: JANUARY 30, 2003

BY:

William K. Grigsby  
Assistant Manager

EFFECTIVE: MARCH 5, 2003

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAR 05 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY

Charles L. Brown  
EXECUTIVE DIRECTOR

**GENERAL EXCHANGE SERVICES TARIFF  
LIFELINE**

**A. Description of Service**

1. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State Joint Board recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Kentucky Public Service Commission and are as set forth in this tariff.
2. Lifeline is supported by both the federal and state universal service support mechanisms.
  - a. The state universal service support mechanism will be funded by a Kentucky Public Service Commission approved charge on all customers' bills. The line item shall be shown on the customers bills as "Kentucky Lifeline Support". The Company will bill the charge as prescribed by the Kentucky Public Service Commission.
3. The total support of \$13.00 is available for each Lifeline service and is passed through to the subscriber. The amount of credit funded by the state is \$3.50 with the remaining \$9.50 to be collected from the federal fund. The Lifeline credit is to be applied only to total of the local service charge and the federal subscriber line charge. The amount of credit will not exceed the charge for local service, which includes the access line, the Subscriber Line Charge and local usage. In event the full \$13.00 credit is not taken, any lesser amount should be prorated on the basis of two parts from the state fund to one part from the federal fund for amounts in excess of the federal baseline support of \$5.25.

**B. Regulations**

1. General
  - a. Customers eligible under the Lifeline program are also eligible for connection assistance under the Link-Up program.
  - b. One low income credit is available per household and is applicable to the primary residential connection only.
  - c. A Lifeline customer may subscribe to any local service offering available to other residence customers.
  - d. Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.

ISSUED June 7, 2002

EFFECTIVE July 1, 2002

BY

Robert C. Thacker  
PRESIDENT

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE**

JUL 01 2002

PURSUANT TO 807 KAR 5.011.  
SECTION 9 (1)

BY Stanford Bell  
SECRETARY OF THE COMMISSION

General Exchange Service Tariff  
Lifeline (continued)

- e. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
  - f. The federal primary interexchange carrier charge (PICC) will not be billed to Lifeline customers who subscribe to toll blocking and do not presubscribe to a long distance carrier.
  - g. A lifeline subscriber's local service will not be disconnected for non-payment of regulated toll charges. Local service may be denied for non-payment of local and miscellaneous service in accordance with Part I of this Tariff. Access to toll service may be denied for non-payment of regulated tolls. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.
  - h. Lifeline is not available for resale.
2. Eligibility
- a. To be eligible for a Lifeline credit, a customer must be a current recipient of any one of the following low income assistance programs.
    - 1. Supplemental Security Income
    - 2. Food Stamps
    - 3. Medicaid
    - 4. Federal public housing/Section 8
    - 5. Low Income Home Energy Assistance Program (LIHEAP)
    - 6. Temporary Assistance to Needy Families Program (TANF)
    - 7. National School Lunch's Free Lunch Program
  - b. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

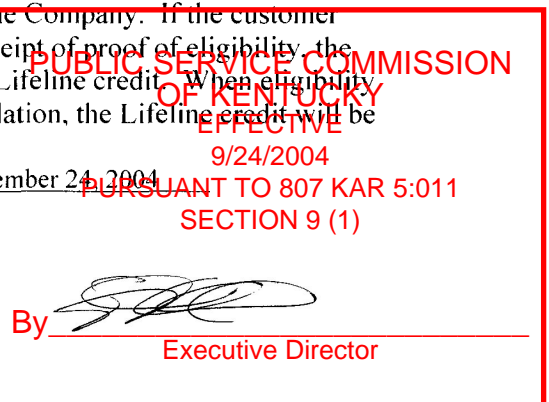
3. Certification

- a. Proof of eligibility as required by the Kentucky Public Service Commission in any of the qualifying low income programs should be provided to the Company at the time of application for service. The Lifeline credit will not be established until proof of eligibility has been received by the Company. If the customer requests installation prior to the Company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.

Issued: September 3, 2004

Effective: September 24, 2004

By: Robert C. Thacker President



**GENERAL EXCHANGE SERVICES TARIFF  
LIFELINE (continued)**

- b. Proof of eligibility shall be in the form of an affidavit, certifying under penalty of perjury, that the subscriber is receiving benefits under one of the qualifying programs. It is the customer's responsibility to notify the Company when the customer is no longer participating in any of the qualifying programs.
- c. The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposed directly connected with the administration of the Lifeline plan.
- d. When a customer is determined to be ineligible as a result of and audit, the company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued.

**C. Rates and Charges**

**1. General**

- a. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.
- b. Service charges in Part II are applicable for installing or changing Lifeline service.
- c. Link-Up connection assistance in Part II may be available for installing or relocating Lifeline service.

**2. The Lifeline credit passed through to the customer consists of:**

**a. Total Federal and State Credit, one per Lifeline**

	Monthly Credit
1. Supplemental Security Income (SSI)	\$13.00
2. Food Stamps	\$13.00
3. Medicaid	\$13.00
4. Federal public housing, Section 8	\$13.00
5. Low Income Home Energy Assistance Plan (LIHEAP)	\$13.00

**3. Kentucky Lifeline Support surcharge as prescribed by the Kentucky Public Service Commission per month per access line.**

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE**

ISSUED June 7, 2002

EFFECTIVE July 1, 2002

BY

*Robert C. Thacker*  
PRESIDENT

JUL 01 2002

**PURSUANT TO 807 KAR 5.011.  
SECTION 9 (1)**

BY *Stephen B. Bell*  
SECRETARY OF THE COMMISSION

GENERAL EXCHANGE SERVICES TARIFF  
LINK-UP

N1

A. General

1. Link-Up is a program designed to increase the availability of telecommunications services to low-income subscribers (by providing a credit to the non-recurring installation and service charges to qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Kentucky Public Service Commission and are as set forth in this tariff.
2. Link-Up is supported by the federal universal service mechanism.
3. A federal credit amount of fifty percent (50%) of the non-recurring charges for connection of service, up to a maximum of \$30.00, is available to be passed through to the subscriber.

B. Regulations

1. General

- a. Customers eligible under Link-Up are also eligible for monthly recurring assistance under the Lifeline program.
- b. Link-Up connection assistance is available per household and is applicable to the primary residential connection only.
- c. The Link-Up credit is available each time the customer installs or relocated the primary residential service.
- d. To receive the credit, proof of eligibility must be provided prior to installation of service.
- e. The total tariffed charges for connecting service, including service and other installation charges, are considered in the credit calculation.
- f. Link-Up is not available for resale.

N

ISSUED December 18, 1997 EFFECTIVE January 1, 1998

BY Robert C. Thacker  
PRESIDENT

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
DIRECTIVE

1 Material previously appeared on Revised Sheet 24, of this section. JAN 01 1998

PURSUANT TO 807 KAR 5011,  
SECTION 9(1)

BY: Stephan B. 10

General Exchange Services Tariff  
Link-Up (continued)

2. Eligibility

a. To be eligible for a Link-Up credit, the named subscriber must be a current recipient of any of the following low income assistance programs:

- (1) Supplemental Security Income
- (2) Food Stamps
- (3) Medicaid
- (4) Federal public housing/Section 8
- (5) Low Income Home Energy Assistance Program (LIHEAP)
- (6) Temporary Assistance to Needy Families Program (TANF)
- (7) National School Lunch's Free Lunch Program

b. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

3. Certification

a. Proof of eligibility in any of the qualifying low-income assistance programs should be provided to the Company at the time of application for service. The Link-Up credit will not be established until proof of eligibility has been received by the Company. If the customer requests installation without proof of eligibility, the requested service will be provided without the Link-Up credit.

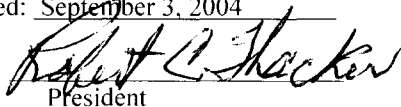
b. The use or disclosure of information concerning enrollees will be limited to purposed directly connected with the administration of the Link-Up plan.

C. Rate and Charges

- 1. The federal credit available for a Link-Up connection is \$30.00 (maximum) or fifty percent (50%) of the installation and service charges from this Tariff, whichever is less.

Issued: September 3, 2004

By:

  
President

Effective: September 24, 2004

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
9/24/2004  
PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

1 Material previously appeared on Revised Sheet 24, of this section

By



Executive Director

**GENERAL EXCHANGE SERVICE TARIFFS  
NON-LOCAL DIRECTORY ASSISTANCE SERVICE (NDA)**

A. Description

Non-Local Directory Assistance (NDA) involves the supplying of assistance in determining or attempting to determine the telephone number of a party outside the Company's local calling area and home NPA service area for the originating line.

B. Regulations

1. Customers can receive up to two numbers per request for NDA. The fee applies whether or not the Directory Assistance agent furnishes the requested telephone number(s); e.g., the requested telephone number is unlisted, non-published or no record can be found.
2. A credit allowance for NDA service will be provided upon request if a customer experiences poor transmission quality, is cut off, receives an incorrect telephone number or misdials the intended NDA service number.

C. Rates and Charges

1. Non-Local Directory Assistance (NDA)

Per Call Charge.....\$.75 per call

ISSUED May 8, 2000

EFFECTIVE June 8, 2000

BY:

Robert C. Thacker  
President

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUN 08 2000

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)  
BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

**GENERAL EXCHANGE SERVICE TARIFFS  
LOCAL DIRECTORY ASSISTANCE SERVICE (LDA)**

N

A. Description

Local Directory Assistance (LDA) involves the supplying of assistance in determining or attempting to determine the telephone number of a party inside the Company's local calling area and home NPA service area for the originating line.

B. Regulations

1. Customers can receive up to two numbers per request for LDA. The fee applies whether or not the Directory Assistance agent furnishes the requested telephone number(s); e.g., the requested telephone number is unlisted, non-published or no record can be found.
2. A credit allowance for LDA service will be provided upon request if a customer experiences poor transmission quality, is cut off, receives an incorrect telephone number or misdials the intended LDA service number.
3. Those customers certified by a physician as unable to use a telephone company-provided directory because of a visual or physical handicap are exempt from the charges for LDA service.

C. Rates and Charges

1. Local Directory Assistance (LDA)

Per Call Charge..... \$.35 per call

N

N

ISSUED May 8, 2000

EFFECTIVE June 8, 2000

BY:

*Robert C. Thacker*  
President

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUN 08 2000

PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)

*Stephan D. Bell*



**GENERAL EXCHANGE SERVICE TARIFF  
SURROUNDING COUNTIES CALLING PLAN (SCCP)**

A. Description

The Surrounding Counties Calling Plan is an optional calling service available to subscribers in all six of the Company's exchanges that enables customers of the plan to receive discounted calling to the surrounding counties of Knott County, (Breathitt, Floyd, Letcher, Magoffin, Perry, and Pike Counties) that would otherwise be an intraLATA toll call to the customer. The exchanges that may be called under this plan are as follows: Jackson, Canoe, Buckhorn, Prestonsburg, Allen, Martin, Harold, Grethel, McDowell, Wheelwright, Wayland, Whitesburg, Neon, Jenkins, Salyersville, Royalton, Dwarf, Hazard, Vicco, Leatherwood, Pikeville, Stone, South Williamson, McCarr, Freeburn, Feds Creek, Elkhorn City, and Virgie.

Subscribers for the plan pay a monthly recurring charge and a flat rate per minute. The monthly recurring charge will be in addition to the monthly recurring access line charge to residence and business customers. The monthly rate charge is applied per line.

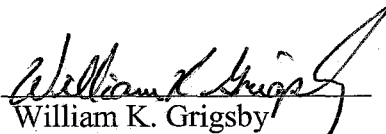
B. Regulations

1. The regulations set forth herein applies to service and facilities furnished within the State of Kentucky by the Company.
2. The services are provided subject to the availability of trunking facilities and technical limitations and limited to the company's central offices specifically equipped to provide such service.
3. Participation in the plan requires the customer to be presubscribed to the Company for intraLATA services.

ISSUED: December 5, 2001

EFFECTIVE: January 4, 2002


BY:

  
William K. Grigsby  
Assistant Manager

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 04 2002

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY:   
STEPHAN D. BELL  
SECRETARY OF THE COMMISSION

**GENERAL EXCHANGE SERVICE TARIFF  
SURROUNDING COUNTIES CALLING PLAN (SCCP)**

C. Rates and Charges

1. Residential Rates

- |    |                          |          |
|----|--------------------------|----------|
| a. | Monthly recurring charge | \$5.00   |
| b. | Rate per minute of use   | \$0.05   |
| c. | Installation charge      | \$25.00* |

2. Business Rates

- |    |                          |          |
|----|--------------------------|----------|
| a. | Monthly recurring charge | \$10.00  |
| b. | Rate per minute of use   | \$0.05   |
| c. | Installation charge      | \$25.00* |

\* Installation charge waived with new service customers and for six months following introduction of this plan, otherwise, tariffed non-recurring charges apply.

ISSUED: December 5, 2001

EFFECTIVE: January 4, 2002

BY: William K. Grigsby  
William K. Grigsby  
Assistant Manager

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 04 2002

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)  
BY: Stephan O. Bell  
SECRETARY OF THE COMMISSION